



HiSpace

Creating your **best practice**

HEALTHCARE
ENVIRONMENT
SPECIALISTS

HiSpace

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Welcome to our healthcare environment solutions.

HiSpace

We specialise in planning strategic growth for healthcare businesses, designing innovative environments

We are passionate about creating beautiful clinical environments with stylish, functional and welcoming spaces.

With our expertise in design, construction, healthcare technology and compliance, we will understand your vision and find solutions to help you create sustainable growth.



With over two decades of experience in healthcare, our innovative approach is always centred on patient needs

Our experienced team of in-house specialists can create a business growth plan, together with designing your new practice, to enhance patient experience, maximise your business potential and future growth.

Our world-class consultancy, design and installation services embrace healthcare practices across the UK.

Dentistry

Optimising client appeal and reducing patient anxiety with fresh, friendly and hygienic spaces that put a premium on providing exceptional dental care.

Medical

A harmonious synthesis of cutting-edge functionality and interior design aesthetics, focused on realising efficient work-flow and a reassuring experience for patients.

Veterinary

Inviting, highly practical spaces where pets and their owners can enjoy quality care in hygienic, comfortable and welcoming surroundings.





Creating your best practice

At the heart of every thriving healthcare practice is a deep commitment to the patient journey. From the moment a patient arrives, we create an experience that feels seamless, welcoming, and worthy of a truly premium service.

All healthcare practices must comply with strict health, safety, and infection-control regulations (HTM/HBN, local building codes, CQC requirements and veterinary standards). We design practices with compliance built-in from day one. Our team will interpret regulations across different property types and ensure inspections are passed — reducing risk, cost, and delays.

Our talented team brings deep understanding of real-world challenges and opportunities facing practice owners. Our consultative approach is refreshingly honest, transparent and straightforward. We take a holistic view, aligning client's business objectives with the desires and expectations of their patients.

By blending cutting-edge trends in technology and design with aesthetic flair, we deliver results that consistently exceed expectations, regardless of a project's scale and complexity.

Expertise in healthcare

Whatever your requirements, our expert in-house design team can craft a tailored growth strategy, underpinned by innovative practices to unlock your business's full potential.

-  **Speed and agility**
Rapid project delivery minimises practice downtime, protects revenues and drives cost efficiencies.
-  **Industry leading insight**
A deep understanding of compliance, client requirements and the patient journey, delivering positive experiences.
-  **National coverage**
Our network structure and dedicated team of project managers will ensure consistent design, branding and finish for any location.
-  **Support every step of the way**
From consultancy, site acquisition and planning, to design, construction and project management, we will take care of your project.



Practice made perfect

We realise healthcare environments perform with clinical precision while prioritising patient comfort and well-being. Our collaborative approach is structured effectively – guided by an in-depth consideration at every step of the patient journey

Key considerations are:

-  **Optimise patient flow**
-  **Reduce stress for anxious patients**
-  **Maximise hygiene and infection control**
-  **Improve staff well-being and efficiency**
-  **Maximise use of space**
-  **Ensure adherence to CQC requirements**
-  **Integrate the latest technology**
-  **Future-proofed for expansion**

See [more design](#)





Individually brilliant by design

We create healthcare experiences, that are exceptionally designed in every detail. From new surgeries to refurbishments, we bring together lighting, colours, materials, finishes and textures that exude warmth, professionalism and purpose.

New practices

Early design decisions – from planning the layout, to the placement of equipment can have a profound impact on the successful operation of a new practice.

Expansions

Our creative design solutions can help realise greater value while catering for the growth of your business.

Refurbishments

Our team will realise and manage a design solution to breathe fresh life into your practice while minimising downtime and patient disruption.

Design and branding

We establish a design language across groups, balancing brand consistency with site-specific customisation.

The complete solution

Our fit-out expertise is built on years of construction experience, covering everything from build and integration, to a seamless practice opening. As well as the architectural and design aspects, we also take care of the supply and installation of all fixtures and fittings.

Focused on functionality and compliance

We recognise it is essential for healthcare spaces to work seamlessly for staff. Efficient layouts, sterile work-flows, specialist equipment integration are priority considerations, while also being welcoming and calming for patients.

Putting the safety of people first, and in accordance with CQC (Care Quality Commission), we'll advise on the best locations for fast and easy access to central storage facilities and ventilation systems.

We'll also advise on the best materials for robust, long-lasting floors, walls and surfaces that can cope with the demands of clinical hygiene protocols.

Here for you every step of the way

Our experienced project management team will ensure the success and smooth running of your entire project, minimising risk, delays and unplanned disruption to your business.



With you and your patients, for the journey

By considering the patient journey, we support positive experiences, from the moment a patient walks through the door, reflecting comfort, well-being and trust.

Always a warm welcome

We create inviting reception areas to put patients at ease, with thoughtful touches like soothing colour schemes and comfortable seating. Treatment rooms combine efficiency with comfort to reduce patient anxiety. Ergonomic furniture, natural lighting and sound-reducing materials provide a relaxing setting.

Seamless flow from start to finish

We have a proven track record in designing spaces that thoughtfully support streamlined movement, minimise wait times and enhance accessibility.

Technology in harmony

We embrace creative use of new technologies to enhance communications. From check-in systems to integrated treatment rooms, we ensure your practice is equipped to deliver efficiently.

Generating higher returns

We design practices where patients feel comfortable returning to time and time again. Client loyalty not only strengthens your company's reputation, but delivers increased revenue on your returns.



Project delivery

Project process stages

Our design-led approach emphasises the requirements throughout each project process stage. Our process strategies provide clarity in all aspects of the project, to ensure a successful completion with delivery on time.

Procurement control

We provide clear cost planning and phased design strategies, with progressive budgeting to ensure alignment of costs throughout the project - ensuring today's investment works for tomorrow's practice.

Project management

We incorporate speed and efficiencies with concise time management thought your project, with one level of contact and accountability, and eliminated project risk to the client.



Bespoke precision joinery

Our team of designers and craftsmen take pride in crafting beautiful, high quality cabinetry to encompass the best practical solutions. Our manufacturing processes support the demands of fast paced practices, to cope with constant use and clinical hygiene protocols.

Bespoke cabinetry

Integrated sinks

Solid surface worktops

Reception desks

Internal doors

Specialist lead lined doors

Acoustic rated doors

Fixed seating

Shelving

Bespoke products

We explore joinery design options to enhance efficiency, optimise work flow and create maximum storage.





From concept to visual realisation

3D Modelling & virtual reality

Our design team will bring your concept to life with mood boards, advanced 3D modelling, colour-ways and sample materials, giving clients a realistic visualisation early in the design process.

We also offer an exceptional “VR experience” to explore designs in a virtual reality. Clients can walk through and visualise every space, so as to make informed decisions and finalise the design with complete confidence.



Specialists in planning, consultancy and advice

We provide practical support on all aspects of managing your practice, from vision and realisation to daily operations and future growth plans.

Property search

We can identify potential locations for your catchment area, client base and specific property requirements.

Feasibility study

We'll conduct a site visit to assess condition and suitability of the property as well as MRE requirements.

Building control

We can prepare build-ready schematics and apply for building control on your behalf.

Planning and consent

We can manage and complete council applications for the property, including listed buildings.

Budgeting and finance

We can prepare a detailed budgetary forecast for your practice, and identify potential finance options.



Spatial planning

We'll envision a space that considers patient experience and work flow requirements, including future expansion opportunities.

Post delivery support

We'll provide you with comprehensive post-project information, including full operations and maintenance manuals.

Equipment supply

We can provide impartial advice on selecting the right equipment to support the individual needs of your practice.



Dental equipment supplies and servicing

Our sister company, Global Dental, provides an extensive range of treatment centres and dental equipment from the world's leading brands.



Global Dental, pride themselves on being the complete solution for the modern busy dental practice. Their outstanding service makes them unique, a company you can rely on.

Global Dental offer a personal service with specialist advice, technical support, engineering, servicing plans and emergency call outs - to keep your practice running as smoothly as possible.

Expert advice

Global Dental is an independent business, who can help and support you to select the correct equipment, for your practice. They will listen to your requirements, suggest solutions and offer advice for maintenance or supplies.



Engineering, dental equipment emergencies and maintenance servicing

We know that equipment downtime is not an option. When your practice cannot operate, patients are unable to receive the essential dental care they expect, need, and deserve. In dental engineering, time is critical—delays can lead to lost revenue, reduced patient confidence, and, most importantly, a loss of trust.

With Global Dental's choice of service plans, there's instant technical support and assistance at the end of the phone, or if the problem can't be resolved, they'll be there within six working hours to get you back up and running, (Ultimate Service Plan).

Global Dental guarantee your equipment is regularly inspected to ensure it performs in peak condition. Equipment maintenance and repair work is both rapid and meticulous, and servicing is always in full compliance with regulations.

With Global Dental, you will always have total peace of mind, ensuring you can stay focused on delivering the best treatment and care to your patients.



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See [Global Dental website](http://www.globaldental.co.uk)

We'll explore all possibilities to achieve your perfect practice

From concept to completion, you can expect the highest level of quality and service. You can relax in the knowledge that every detail is cared for, from design, construction, fit-out and compliance, to equipment supply and servicing.

Contact us for a 1:1 consultation.

HiSpace

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See our case studies

